



CODE OF CONDUCT

Dancer Code of Conduct

- Dancers are expected to attend class and be punctual. Dancers who miss class are encouraged to attend make-up classes.
- Respect for teachers, parents and peers will be expected at all times. Cliques or bullying will not be tolerated. Dancers behaving inappropriately will be asked to leave the class, and parents will be contacted.
- Please arrive 10 minutes prior to your class to warm-up and be prepared for class.
- Any student arriving late should wait until the exercise in progress is finished before entering the class. Please enter the studio quickly and quietly so as not to disrupt the class.
- No running in the studio hallways or dance room, no touching mirrors or hanging off the barres.
- Dancers must be dressed in proper attire for every class.
- Hair must be in a bun for all Ballet classes and pulled back off the face for all other classes.
- Dancers must treat the studio as if it was their home. Clean up all messes and throw out any food or garbage in the many bins provided.
- No food is allowed in the Dance Studios or locker rooms. Water bottles are allowed and encouraged.
- Theft of any kind at the dance studio will result in immediate dismissal.
- No swearing or foul language.
- No gum is allowed in the studio at any time.
- No cell phones allowed in the Dance Studios at any time.
- Dancers are advised to not leave the premises between classes without adult supervision. Students are encouraged to use our student lounge area/School's Out Room at these times.
- Label all belongings and leave all valuables at home. Hermitage Dance Academy will not be held responsible for any lost or missing belongings. Please check the lost and found box regularly as all items will be donated to Goodwill after a certain length of time.
- We encourage all of our students to work hard and try hard, and be the best dancer that they can be!

Parent Code of Conduct

- Communicate regularly with the Academy.
- Ensure that the student attends class regularly, in dress code and on time.
- Inform the Academy promptly about absences or late arrivals.
- Ensure to pick up students no more than 15 minutes after class ends.
- Encourage and help children to follow the student code of conduct.
- Help HDA staff deal with disciplinary issues involving their child.
- Do not interrupt classes while in progress. Please make an appointment at the front desk if you wish to book a meeting with a teacher and the owner. Do not approach any member of the HDA Staff in a confrontational or unprofessional manner. Conflicts and concerns should be addressed privately and responsibly.
- Hermitage Dance Academy is not responsible for lost or stolen items. Please leave all valuables at home.
- Hermitage Dance Academy strives to be a peanut and nut free environment, please do not bring food items into the studio with these known allergens.



CODE OF CONDUCT

Student Code of Conduct

- All students are expected to respect their teachers and other dancers at all times.
- Disruptive talking or behaviour in class will lead to early dismissal of student.
- All students are expected to arrive on time, properly dressed and prepared for class.
- Excessive jewelry is not to be worn in class. Hair must be tied back or in a bun for all ballet classes.
- No food or gum allowed in the dance studios. Water bottles are permitted.
- Hermitage Dance Academy is not responsible for lost or stolen items. Please leave your valuables at home.
- No cell phones allowed in the studios.
- Hermitage Dance Academy teachers encourage students to try their best and work towards their goals.
- No illegal substances or paraphernalia (vape pens, pipes, etc) should be brought into the studio at any time or be on the person while representing HDA.
- All student property brought onto HDA premises or student bags taken offsite (while representing HDA) are subject to search at anytime.

Our Values

The HDA PROMISE

- **P - Positivity**, The people you surround yourself with can either lift you up or bring you down. We choose to lift up the families we serve and by the staff we bring to the HDA family. We also hold ourselves to a higher standard of Integrity as we lead children by using Positive Reinforcement. We encourage students to reach personal bests and recognize strengths in themselves and others.
- **R - Resiliency**, Life comes with disappointments and setbacks. It's important for kids to learn how to overcome these painful obstacles. Life doesn't always go our way. Learning to see these times as opportunities for growth teaches them to become powerful instead of a victim to circumstance.
- **O - Outreach**, We will actively seek new ideas and partnerships for the mutual benefit of the community at large.
- **M - Memorable and Meaningful**, Family is at the core of everything that we do. We make all of our decisions such as dance studio design, cost, class time through that lens. We want our families and dancers to feel like HDA is a true second home for them. Where they feel safe, encouraged, empowered, fulfilled, cared about and LOVED.
- **I - Instill Strong Work Ethic**. In order for our children to become successful in life, a strong work ethic is essential. It's how you respect your teammates, teachers and other patrons of the studio. We are all sharing the same space and the same passion. In the spirit of togetherness, we will encourage open participation with mutual trust and respect. We recognize that good partnership in dancing is a lovely metaphor for good partnering relationships in life.
- **S - Serve**, We believe that by providing opportunities to express themselves, individuals can achieve their full potential. Individuals will find they are capable of so much when given the opportunity to dream. Recognizing and respecting individual needs, we will provide a wide-range of unique and interesting services and programs.
- **E - Excellence**, We will strive to exceed expectations by offering quality experiences and by listening to our customers feedback to grow and improve.